

Qualified External Quality Review Organization

Currently, the only qualified External Quality Review Organization in North Dakota is a peer review organization, North Dakota Health Care Review, Inc. NDDHS currently contracts with North Dakota Health Care Review to provide the following services:

1. Preauthorization of Services with an annual review by provider of these services
  - Cosmetic
  - Obesity
2. Review claims for medical appropriateness
3. Track referrals and outcomes
4. Chart review
5. Compile and report on identified diagnosis/disease through claims and encounter data
6. Provider Profiling
  - Readmission rates by provider
  - Discharge summaries
  - Provider review by peer group
  - Focused review on identified DRGs
7. Provide education seminars for Medical Assistance staff
8. Assist in questions from, and used as reference by, the Medical Assistance staff

The external quality review will include, but is not limited to the following issues:

1. Validation of MCO encounter data
2. Assessment of MCO information system capability
3. Review of MCO administration of enrollee survey
4. Validation of enrollee survey results
5. Validation of performance measures
6. Validation of performance improvement projects